



Crossville Communications
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**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Crossville Telephone Company**

June 18, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Crossville Telephone Company, Study Area Code 340993. Crossville Telephone Company is a state-designated ETC, and as such, is submitting to the Commission any relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4). Crossville Telephone Company is also attaching certifications for §54.313 (a)(5) and §54.313 (a)(6) as required. The company has no residential service rates to report under §54.313 (h).

Should you have any questions, please contact me via email at cbirkla@crosstelco.com or by phone at 618-966-2196.

Sincerely,

Tom Rawlinson
President

Enclosures

Cc: Illinois Commerce Commission – Chief Clerks Office

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Crossville Tel Co	IL	340993

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



(Signature of Corporate Officer)

Date: June 18, 2012

Tom Rawlinson

(Printed Name of Corporate Officer)

President

(Title of Corporate Officer)

Carrier's Name Crossville Telephone Company

Carrier's Address 302 W. Main Street, Crossville, IL 62827

Carrier's Telephone Number (618)966-2196